

Campbell Dental Group

Financial Information

Billing Process

We have found that our patients appreciate knowing exactly what dental financial responsibilities they will incur. Therefore, we inform our patients about our financial policies before we begin treatment. Knowing this ahead of time allows us all to arrange for the completion of the necessary dental treatment. Just as we make every effort to accommodate you when you are in need of dental care, we expect that you will make every effort to pay your bill promptly. **Payment is due at the time services are provided or upon receipt of a statement from our billing office.**

Dental Insurance

Please remember your insurance policy is a contract between **you and your insurance company**. It is physically impossible for us to have knowledge and keep track of every aspect of your insurance. It is up to you to contact your insurance company and inquire as to what benefits your employer has purchased for you. Please be aware some or perhaps all of the services provided may or may not be covered by your insurance policy. **Any balance is your responsibility whether or not your insurance company pays any portion.**

Regarding X-Rays

In order to do a complete examination, a dentist is required to take x-rays, since a large percentage of the conditions affecting the teeth are not detectable by visual examination. If a dentist fails to take periodic x-rays, and does an incomplete examination, and "didn't take care of you," she could be cited for unprofessional conduct by the dental board. **If you have had recent radiographs at your previous dentist, please have them forwarded to info@campbellavedental.com**

Appointments, Timeliness, and Communication

Please remember that your appointments are reserved specifically for you. We are committed to seeing you on-time and request that you arrive on-time for your visits as well. We want to ensure all patients are seen when promised. We request that at least **48 hour notice** be given if an appointment needs to be rescheduled. Missed appointments (no shows) and short notice cancellations (less than 48 hours) are subject to a \$40.00 charge.

I have read, understand and agree to the terms and conditions of this Financial Agreement.

Signature _____ Date: _____